

Attend CNA Risk Control's Webinar**Managing Your Spanish Speaking Workforce (NRCA Member Welcome)
Wednesday, June 17, 2009***Connecting with customers today...for better safety and health solutions tomorrow.***For additional information contact CNA Risk Control at 866-262-0540****Event Title:** Managing Your Spanish Speaking Workforce (NRCA Members Welcome)**Start Date:** Wednesday, June 17, 2009**Start Time:** 2:00 PM EST**Duration:** 60 Minutes**Web Overview:** Effective intercultural communication creates a profitable workplace. This presentation will provide valuable insights for closing the communication and cultural gap when training and communicating with your Spanish speaking workforce. (e.g. use of customs and traditions in your training, legal pitfalls and social problems for cultural sensitivity.)**Presented By:** Hector M. Escarcega, CSP, ARM, MIH
President, Bilingual Solutions International / Full Esteem Ahead & Training
Dave Ludwin, CNA Risk Control Consulting Director**Participant Access Instructions****TO ATTEND VOICE ONLY**

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